

## ORDER DETAILS

Order ID.....

Original order number can be found on your original purchase email or by login into your account online.

**Returns received without the original purchase order number and returns form will be dismissed and void with no further action.**

Date Ordered: .....

Date Received: .....

## CUSTOMER DETAILS

Name: .....

Address:

.....  
.....  
.....

Phone: .....

Email: .....

**Please select a reason code for your return and indicate in the box below:**

**A - I have changed my mind**

**B - Ordered incorrect parts for my vehicle**

**C - Received the incorrect item(s)**

**D - Item(s) faulty / damaged**

## Return information

Part Number	Product	Quantity	Reason Code

**Please be aware that items ordered by mistake or not correct may be subject to a 15% re-stocking fee.**

Any products returned for a refund must be correctly packaged to prevent any damage. It is the customer's responsibility if items arrive damaged or in an unsellable manor. We recommend that you use a recorded / signed-for courier service.

The majority of our items come with a fitting kit, failing to return these will incur an additional charge.

Return shipping costs are non-refundable unless previously agreed.

Once we receive your parcel, we will inspect and process your return as soon as possible.

You will receive an email update from a member of staff when your return process is complete. Refunds can take a further 3-5 working days to appear in your bank account. Incomplete returns forms (Missing information / CRN) will be dismissed by our goods-in department and no further action taken. Please ensure all relevant information is provided.

**I have read and agree to the above information & details described/listed on our terms & conditions policy.**

☐

Signed: .....